



[The International Association of Business Communication](#) asked me to contribute to their [CW Bulletin: Effective Conflict Management](#).

There are some great article there by folks, like me, who are geeks for conflict.

I chose to write on teh **Top 10 (Hidden) Sources of Workplace Conflict**. Here is an excerpt of the article. For the full article check out the

[CW Bulletin](#)

“The best internal communication systems can break down. The top performers can be a pain when they push for their own agendas and timelines. Even the “*Best Places to Work*” suffer from workplace conflict. Unless the hidden sources that cause and escalate the tension and conflict are addressed, bad things happen: conflict escalates; people suffer; managers lose credibility; business suffers.

The pain of unresolved conflict can be avoided – but only if the source of the conflict is addressed. Here are the Top 10 hidden escalators of conflict at work, how to recognize them, and what to do about them.”