

This is an email I received from a colleague. I thought that I would share it with all of you -after getting permission and redacting. It is an excellent example of how1 statement can make a difference at work! READ on...



Good Morning \*\*\*\*,

I just had this happen to me and wanted to share it with you both...

To me there seems to be three types of people in this world ♦ Optimists (the glass is half full), Pessimists (the glass is half empty) and your Optimistic Pessimists (the glass is half full ♦ of POISON) ;o). I guess it is true however that perception is reality and we take things as we choose to see them.

Case in point my little email parlay with our front desk receptionist.

From: \*\*\*  
Sent: Wednesday, May 20, 2009 10:37 AM  
To: \*\*\*\*  
Subject: BLESS YOU!

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From: \*\*\*  
Sent: Wednesday, May 20, 2009 11:04 AM  
To: \*\*\*  
Subject: RE: BLESS YOU!

Well Thank you Miss \*\*\* You just made my day. I am not sure what I did to deserve it but I will sure take it. Bless you, \*\*\*! I am glad that you are here with us!  
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From:\*\*\*  
Sent: Wednesday, May 20, 2009 11:41 AM  
To:\*\*\*  
Subject: RE: BLESS YOU!

I actually heard you sneeze.  
Your welcome!  
And thank you for the comment!

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From: \*\*\*  
Sent: Wednesday, May 20, 2009 11:56 AM  
To:\*\*\*\*  
Subject: RE: BLESS YOU!

HA HA HA! It wasn't me you heard but I will save your bless you in my pocket for next time. ;o)